# Hasan Provided Information 

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## EPs Information Exchange

## Use Case Diagram for EPs Data Process

Seller
Buyer

## Hasan Provided



| Seller | EPs Information | Buyer | Note |
| :--- | :--- | :--- | :--- |
| a. EPs owner/ supplier <br> b. EPs service provider <br> (Tour operator, Guide, <br> Coordinator, etc.) | a. EPs service/ product related <br> information <br> (Query, Request/ Response) <br> b. Destination related information | a. Customer(Individual <br> or corporate customer) <br> b. Consumer <br> c. Intermediary/Travel <br> agent (buyer side) |  |
| Financial service provider <br> Payee | Quotation/Payment <br> related information | Same as above <br> Payer | Online payment <br> gateway could be used <br> as a means to pay |
| Insurance service provider | Insurance service related <br> information | Same as above |  |
| Intermediary/Travel agent <br> (seller side) | Safety \& Security information <br> UN/SDGs related information (in <br> the future) | Safety \& Security <br> schema |  |

## BRS description:

### 5.2. Business process elaboration - Use case diagram

### 5.2.2. Use case: EPs Data Exchange

The use case diagram for EPs data exchange is shown in Figure 1. EPs data could be such ones as related to EPs services/products query, EPs services/ products reservation, insurance query, quotation/payment inquiry, safety/security protection information, etc. EPs services/ products query and reservation data include such ones as of sightseeing tours, wild life observation tours, cultural visits to aborigine sites, meditation and religious visits, hot spas and health dock visits, pilgrim tours, specially provided tours for disabled persons, etc.

The data exchange usually occurs between a seller and a buyer. Each party of a seller or a buyer could either be an individual or a corporate person, who could play multiple roles. For example, a seller could stand for an owner, a provider, an operator, a coordinator, a guide, an intermediary (travel agent), or a sales company, a payee, a financial service provider, an insurance service provider, etc. And a buyer could be a customer, a consumer, an intermediary (travel agent), a payer, etc.

